

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JANUARY 2021**

Madison County Road Department

Reporting Dates 01/04/21 through 01/29/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
25853	03/23/18 01/12/21	Request Schedule Closed	Durations 1,026.0 S-to-C 1,006.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4
28066	04/01/19 01/15/21	Request Schedule Closed	Durations 655.0 S-to-C 632.0 O-to-C	Drainage Medium Priority Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St Center St District 3
28119	04/08/19 01/18/21	Request Schedule Closed	Durations 651.0 S-to-C 625.0 O-to-C	Drainage Medium Priority Need dig out repaired on pipe blow out.	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir 115 Channing Cir District 1
28501	05/20/19 01/28/21	Request Schedule Closed	Durations 619.0 S-to-C 583.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd Harbor Rd District 1
28863	07/02/19 01/15/21	Request Schedule Closed	Durations 563.0 S-to-C 540.0 O-to-C	Culvert Repair Medium Priority End of road needs repair at the culvert...gravel	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive Brown Drive District 4
29264	09/05/19 01/14/21	Request Schedule Closed	Durations 497.0 S-to-C 475.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N 3972 Hwy 43 N Hwy 43 N
29268	09/06/19 01/12/21	Request Schedule Closed	Durations 494.0 S-to-C 474.0 O-to-C	Culvert Repair Medium Priority Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd Sharon Rd Renfroe Rd District 5

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29354	09/23/19 01/15/21	Request Schedule Closed	Durations 480.0 S-to-C 457.0 O-to-C	Culvert Repair Medium Priority Culvert needs replaced, has big hole in it	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd Sutherland Rd District 5
29482	10/11/19 01/14/21	Request Schedule Closed	Durations 461.0 S-to-C 439.0 O-to-C	Dig Out Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd Trace Harbor Rd District 1
29598	11/01/19 01/08/21	Request Schedule Closed	Durations 434.0 S-to-C 418.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd Chapel Hill Rd District 3
29612	11/04/19 01/18/21	Request Schedule Closed	Durations 441.0 S-to-C 415.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr Katherine Dr District 3
29835	12/19/19 01/12/21	Request Schedule Closed	Durations 390.0 S-to-C 370.0 O-to-C	Culvert Repair Medium Priority Needs a longer culvert, driveway too narrow	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road Rocky Hill Rd District 5
29943	01/13/20 01/21/21	Request Schedule Closed	Durations 374.0 S-to-C 345.0 O-to-C	Culvert Repair Medium Priority Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
30020	01/28/20 01/18/21	Request Schedule Closed	Durations 356.0 S-to-C 330.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St Magnolia St District 3

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30086	02/10/20 01/12/21	Request Schedule Closed	337.0 S-to-C 317.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Ben Livingston Vernon Rd	Livingston Vernon Rd District 4
Road and ditches are flooding all across the road							
30110	02/13/20 01/07/21	Request Schedule Closed	329.0 S-to-C 314.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30135	02/18/20 01/28/21	Request Schedule Closed	345.0 S-to-C 309.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Edge of the road in front of 156 Bardin Rd is washing out							
30157	02/20/20 01/08/21	Request Schedule Closed	323.0 S-to-C 307.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30333	03/09/20 01/11/21	Request Schedule Closed	308.0 S-to-C 289.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches							
30682	04/06/20 01/14/21	Request Schedule Closed	283.0 S-to-C 261.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Samuels, Heather 104 Browntony Ct	Browntony Ct District 5
Request to have a sewer/drainage issue looked at that is causing erosion in the back yard							
30745	04/13/20 01/14/21	Request Schedule Closed	276.0 S-to-C 254.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend	Beaver Bend District 1
126 & 124 Beaver Bend drainage pipe is stopped up							

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30747	04/13/20 01/14/21	Request Schedule Closed	Durations 276.0 S-to-C 254.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend	Beaver Bend District 1
Culvert in front of property is stopped up bubbling thru drain							
30779	04/15/20 01/11/21	Request Schedule Closed	Durations 271.0 S-to-C 252.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lamb, Nathan Eastside Dr	Eastside Dr District 5
Requesting to have road fixed of the unstable condition of the dips and high where cars are bottoming out							
30833	04/21/20 01/04/21	Request Schedule Closed	Durations 258.0 S-to-C 246.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pierson, Megan 967 Petrified Forest Rd	Petrified Forest Rd District 4
Road culvert is coming up out of road causing water to flood property							
30860	04/23/20 01/05/21	Request Schedule Closed	Durations 257.0 S-to-C 244.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
30865	04/23/20 01/12/21	Request Schedule Closed	Durations 264.0 S-to-C 244.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	J 119 Cherrybrook Dr	Cherrybrook Dr District 3
Need to check ditch for erosion problems							
30919	04/28/20 01/05/21	Request Schedule Closed	Durations 252.0 S-to-C 239.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Evans, Barney Sulphur Springs Rd	Sulphur Springs Rd District 5
Need extension on end of culvert							
30924	04/28/20 01/15/21	Request Schedule Closed	Durations 262.0 S-to-C 239.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor	North Old Canton Rd District 1
Water is standing in the ditch always: never drains							

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31031	05/06/20 01/05/21	Request Schedule Closed	Durations 244.0 S-to-C 231.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd Powell Rd District 3
31122	05/18/20 01/15/21	Request Schedule Closed	Durations 242.0 S-to-C 219.0 O-to-C	Ditching Medium Priority Requesting the ditches be cleaned	Brown, Shirley Road Maintenance	Henderson, Charles 173 Henderson Rd Henderson Rd District 3
31138	05/19/20 01/18/21	Request Schedule Closed	Durations 244.0 S-to-C 218.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced...bent in on both sides and needs a little gravel at the mailbox...there's a dropoff there from the pavement	Brown, Shirley Road Maintenance	Dixon, Henry Banks Road Banks Rd District 5
31184	05/26/20 01/07/21	Request Schedule Closed	Durations 226.0 S-to-C 211.0 O-to-C	Drainage Medium Priority Said there is a puddle of water standing in front of her house and	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31189	05/26/20 01/07/21	Request Schedule Closed	Durations 226.0 S-to-C 211.0 O-to-C	Drainage Medium Priority water standing in front of her house	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31211	05/28/20 01/13/21	Request Schedule Closed	Durations 230.0 S-to-C 209.0 O-to-C	Culvert Repair Medium Priority Crossdrain undermining near this address	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd Cox Ferry Rd District 4
31257	06/03/20 01/11/21	Request Schedule Closed	Durations 222.0 S-to-C 203.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. Is staked and address is posted.	Brown, Shirley Road Maintenance	Simmons, Louisa Cauthen Rd Cauthen Rd District 5

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31364	06/15/20 01/13/21	Request Schedule Closed	Durations 212.0 S-to-C 191.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jublilee Rd	Jubilee Rd District 4
At the end of the road, where culvert has been replaced							
31432	06/23/20 01/18/21	Request Schedule Closed	Durations 209.0 S-to-C 183.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr	Kirkwood Dr District 3
Culvert that goes under the road by the STOP sign is collasing							
31544	07/09/20 01/08/21	Request Schedule Closed	Durations 183.0 S-to-C 167.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd	Renfroe Rd District 5
Culvert needs cleaning out							
31569	07/14/20 01/28/21	Request Schedule Closed	Durations 198.0 S-to-C 162.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Keira 300 Twins Lakes Dr	Twin Lakes Dr District 1
Ditch needs to be cleaned out beacuse water just sits and doesn't drain							
31628	07/27/20 01/19/21	Request Schedule Closed	Durations 176.0 S-to-C 149.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hillild, Jerry 119 Bear Creek Cir	Bear Creek Cir District 3
Need culvert replaced under Clarkdell Rd causing flooding to his home							
31634	07/28/20 01/08/21	Request Schedule Closed	Durations 164.0 S-to-C 148.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buck, David 127 Lazy Oaks Rd	Lazy Oak Ln District 3
Pipe is eroding and stopped up							
31712	08/06/20 01/15/21	Request Schedule Closed	Durations 162.0 S-to-C 139.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ssik, Kasy 750 Twelve Oaks Rd	Twelve Oaks Rd District 4
Need culvert installed have additional culvert to be installed also.							

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31771	08/17/20 01/15/21	Request Schedule Closed	Durations 151.0 S-to-C 128.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Saxton, Bryant Germantown Rd Germantown Rd District 3
31833	08/27/20 01/18/21	Request Schedule Closed	Durations 144.0 S-to-C 118.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Logan, Bryan Normandy Cir Normandy Cir District 3
31870	09/02/20 01/28/21	Request Schedule Closed	Durations 148.0 S-to-C 112.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Shavers, James 1283 Robinson Rd Robinson Rd District 4
31878	09/02/20 01/04/21	Request Schedule Closed	Durations 124.0 S-to-C 112.0 O-to-C	Culvert Clean Out Medium Priority Need culvert cleaned out, water not flowing through	Brown, Shirley Road Maintenance	Mona Johnstone Dr Johnstone Dr District 3
31893	09/04/20 01/06/21	Request Schedule Closed	Durations 124.0 S-to-C 110.0 O-to-C	Culvert Repair Medium Priority Requesting to have gravel on driveway culvert that has washed out	Brown, Shirley Road Maintenance	Smith, Minnie 581 Yandell Rd Yandell Rd District 1
31896	09/04/20 01/11/21	Request Schedule Closed	Durations 129.0 S-to-C 110.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln Johnson Ln District 4
31919	09/10/20 01/14/21	Request Schedule Closed	Durations 126.0 S-to-C 104.0 O-to-C	Ditching Medium Priority ditchess are clogged with tree limbs and debris	Brown, Shirley Road Maintenance	Rodgers, Tina 1119 Livingston Vernon Rd Livingston Vernon Rd District 4

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31948	09/16/20 01/15/21	Request Schedule Closed	Durations 121.0 S-to-C 98.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up may it needs replacing.	Brown, Shirley Road Maintenance	Smith, Robert 108 Magnolia St Magnolia St District 3
31952	09/17/20 01/07/21	Request Schedule Closed	Durations 112.0 S-to-C 97.0 O-to-C	Culvert Repair Medium Priority Oeed asphalt place back over culvert and at gate.	Brown, Shirley Road Maintenance	Myers, Jimmy 1241 Pocahontas Rd Pocahontas Rd District 4
31974	09/21/20 01/08/21	Request Schedule Closed	Durations 109.0 S-to-C 93.0 O-to-C	Culvert Repair Medium Priority Requesting for longer culvert, She said the gravel is washing off the ends of her culvert, making her driveway narrow.	Brown, Shirley Road Maintenance	Clerk, Naomi Rocky Hill Rd Rocky Hill Rd District 5
32000	09/22/20 01/22/21	Request Schedule Closed	Durations 122.0 S-to-C 92.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning out or replaced	Brown, Shirley Road Maintenance	Hudson, Willie Terri Rd Terri Rd District 4
32010	09/24/20 01/08/21	Request Schedule Closed	Durations 106.0 S-to-C 90.0 O-to-C	Ditching Medium Priority Needs ditches on road.	Brown, Shirley Road Maintenance	Lee, Patricia 114 Loring Rd Ext Loring Rd Ext District 5
32015	09/24/20 01/19/21	Request Schedule Closed	Durations 117.0 S-to-C 90.0 O-to-C	Culvert Repair Medium Priority Culvert washed out	Brown, Shirley Road Maintenance	Johnson, Carlett Stump Bridge Rd Stump Bridge Rd District 5
32020	09/25/20 01/15/21	Request Schedule Closed	Durations 112.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, need ditching	Brown, Shirley Road Maintenance	Godwin, Jean North Old Canton Rd North Old Canton Rd District 1

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32052	09/30/20 01/22/21	Request Schedule Closed	Durations 114.0 S-to-C 84.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Saxton, Bryan 266 Germantown Rd	Germantown Rd District 3
Need ditch straighten so water can drain. He would love to meet with the Road Manager							
32061	10/01/20 01/04/21	Request Schedule Closed	Durations 95.0 S-to-C 83.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Kelly, Glen Quail Rd	Quail Rd District 5
Culvert going under the road close to this address is washing away							
32085	10/06/20 01/29/21	Request Schedule Closed	Durations 115.0 S-to-C 78.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Doty, B.D. Dogwood Ct	Dogwood Ct District 3
Culvert on Dogwood Ct, right at Lake Mannsdale is caving in							
32095	10/06/20 01/06/21	Request Schedule Closed	Durations 92.0 S-to-C 78.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saik, kayce 104 Plantation Cv	Planters Cv District 3
Bad dip in road causing damage to cars when crossing it.							
32184	10/21/20 01/07/21	Request Schedule Closed	Durations 78.0 S-to-C 63.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Simpson Harris Sudvision Rd	Harris Subdivision Rd District 4
Culvert has gotten worst, has collapsed all the way down leaving a huge hole causing problem							
32212	10/29/20 01/08/21	Request Schedule Closed	Durations 71.0 S-to-C 55.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Clark Martin Dr	Martin Dr District 5
Called to report that his DBST rooad is washing away parts of it is just mud and no gravel							
32214	10/30/20 01/21/21	Request Schedule Closed	Durations 83.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williamson, Habakkuk Williamson Rd	Williamson Rd District 5
Need culvert installed							

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32217	10/30/20 01/19/21	Request Schedule Closed	Durations 81.0 S-to-C 54.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nash, Minnie 2228 Sharon Rd	Sharon Rd District 5
Needs ditching, culvert may need to be replaced with larger culvert. Need to check the one across the street to.							
32218	10/30/20 01/22/21	Request Schedule Closed	Durations 84.0 S-to-C 54.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	King 129 Culipher Ln	Culipher Ln District 5
ditching needs cleaning							
32223	11/02/20 01/04/21	Request Schedule Closed	Durations 63.0 S-to-C 51.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Chris 508 Smith Carr Rd	Smith Carr Rd District 4
At address the ditches and clogged so water can't flow							
32224	11/02/20 01/19/21	Request Schedule Closed	Durations 78.0 S-to-C 51.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Beasley, Mr. Purvis Rd	Purvis Rd District 4
Road needs repairing. He said it was damaged by heavy trucks. Wants road paved.							
32229	11/02/20 01/18/21	Request Schedule Closed	Durations 77.0 S-to-C 51.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Silas, Woodrow Sharon Rd	Sharon Rd District 5
Culvert to short, causing flooding from the neighbors, requesting for a new and longer culvert							
32239	11/03/20 01/05/21	Request Schedule Closed	Durations 63.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hunter, Beatrice Cleo Clark Rd	Cleo Clark Rd District 4
Culvert is smashed in							
32250	11/05/20 01/06/21	Request Schedule Closed	Durations 62.0 S-to-C 48.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Boyd, Curtis Cloverleaf Drive	Cloverleaf Dr District 4
Needs trees cut back across the street from his house.							

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32281	11/12/20 01/19/21	Request Schedule Closed	Durations 68.0 S-to-C 41.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Greenwood, Felisha Loring Rd Loring Rd District 5
32283	11/12/20 01/13/21	Request Schedule Closed	Durations 62.0 S-to-C 41.0 O-to-C	Pot Holes Medium Priority Needs patching on the paved end	Brown, Shirley Road Maintenance	Ammons, Jessie Acy Minter Road Acorn Cv District 1
32296	11/16/20 01/14/21	Request Schedule Closed	Durations 59.0 S-to-C 37.0 O-to-C	Ditching Medium Priority Need ditch a culvert to be cleaned	Brown, Shirley Road Maintenance	Rosell, Henry 124 Cane Creek Rd Cane Creek Rd District 4
32306	11/18/20 01/21/21	Request Schedule Closed	Durations 64.0 S-to-C 35.0 O-to-C	Road Shoulder Medium Priority At Cedar Grove Ln near Yandell Rd there is an erosion of the shoulder near the Deerfield Mini mart use to have barrels there but are g	Brown, Shirley Road Maintenance	Poche, David Cedar Grove Ln Cedar Grove Ln District 3
32307	11/18/20 01/18/21	Request Schedule Closed	Durations 61.0 S-to-C 35.0 O-to-C	Culvert Repair Medium Priority Road Culvert is busted and exposed on one side	Brown, Shirley Road Maintenance	Whitten, Jerry Mae Ave Mae Ave District 5
32308	11/18/20 01/18/21	Request Schedule Closed	Durations 61.0 S-to-C 35.0 O-to-C	Ditching Medium Priority Ditch need to be clean around the culvert at driveway	Brown, Shirley Road Maintenance	Rosell, Henry 124 Cane Creek Rd Cane Creek Rd District 4
32309	11/18/20 01/19/21	Request Schedule Closed	Durations 62.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Fish, William Truitt Rd Truitt Rd District 5

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32321	11/20/20 01/21/21	Request Schedule Closed	Durations 62.0 S-to-C 33.0 O-to-C	Gravel Medium Priority All these addresses needs gravel on culvert	Brown, Shirley Road Maintenance	Unknown Old Hwy 16 Old Hwy 16 District 5
32356	11/30/20 01/20/21	Request Schedule Closed	Durations 51.0 S-to-C 23.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Amy Gray Hill Rd Gray Hill Rd District 1
32357	11/30/20 01/19/21	Request Schedule Closed	Durations 50.0 S-to-C 23.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Johnson, Richard Rouser Rd Rouser Rd District 3
32365	12/02/20 01/06/21	Request Schedule Closed	Durations 35.0 S-to-C 21.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced.	Brown, Shirley Road Maintenance	Harris, Lakridrick Sharon Rd Sharon Rd District 5
32366	12/03/20 01/07/21	Request Schedule Closed	Durations 35.0 S-to-C 20.0 O-to-C	Culvert Installation Medium Priority Requesting to have his culvert to his diveway widen to get his truck in safely	Brown, Shirley Road Maintenance	McCullough, Preston 1266 Roky Hill Rd Rocky Hill Rd District 5
32370	12/03/20 01/06/21	Request Schedule Closed	Durations 34.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Culvert needs replacing	Brown, Shirley Road Maintenance	Moore, Ashley 5146 Ratliff Ferry Rd Ratliff Ferry Rd District 5
32372	12/03/20 01/25/21	Request Schedule Closed	Durations 53.0 S-to-C 20.0 O-to-C	Limb Cutting Medium Priority Requesting to have overgrown limbs cut back from the entire road	Brown, Shirley Road Maintenance	Quinn, Frank 198 Quail Ridge Dr Quail Ridge Dr District 3

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32391	12/10/20 01/12/21	Request Schedule Closed	Durations 33.0 S-to-C 13.0 O-to-C	Grading Medium Priority Requesting to have road grade and add gravel	Brown, Shirley Road Maintenance	Matthews, Rena St Catherine Rd St Catherine Rd District 5
32392	12/10/20 01/19/21	Request Schedule Closed	Durations 40.0 S-to-C 13.0 O-to-C	Gravel Medium Priority Requesting to have gravel on the road	Brown, Shirley Road Maintenance	Smith, Lorriane 128 Mcelroy Smith Rd Mcelroy Smith Rd District 4
32397	12/11/20 01/19/21	Request Schedule Closed	Durations 39.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Reporting a road culvert has collapsed on the road	Brown, Shirley Road Maintenance	Madison Sheriff Dept Barnes Rd Barnes Rd District 1
32399	12/11/20 01/27/21	Request Schedule Closed	Durations 47.0 S-to-C 12.0 O-to-C	Gravel Medium Priority Reequesting to have gravel place near her mail box	Brown, Shirley Road Maintenance	Jordan, Mattie 188 B Rocky Hill Rd Rocky Hill Rd District 5
32401	12/11/20 01/11/21	Request Schedule Closed	Durations 31.0 S-to-C 12.0 O-to-C	Culvert Installation Medium Priority Request to have her old culvert replaced water not flowing through it	Brown, Shirley Road Maintenance	Labrey, Annette 703 Jackson Rd Jackson Rd District 5
32404	12/14/20 01/13/21	Request Schedule Closed	Durations 30.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance	Unknown Gray Hill Rd Gray Hill Rd District 1
32409	12/14/20 01/14/21	Request Schedule Closed	Durations 31.0 S-to-C 9.0 O-to-C	Culvert Installation Medium Priority Need culvert installed to get onto his property	Brown, Shirley Road Maintenance	Turner, Tyler Sanctuary Cir Sanctuary Cir

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32425	12/18/20 01/06/21	Request Schedule Closed	Durations 19.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance	Minninger, Kerry Minninger Blvd	Minninger Blvd District 3
32430	12/21/20 01/21/21	Request Schedule Closed	Durations 31.0 S-to-C 2.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Brown, Willie Earl Lockett Ln	Lockett Ln District 5
32433	12/22/20 01/22/21	Request Schedule Closed	Durations 31.0 S-to-C 1.0 O-to-C	Culvert Clean Out Medium Priority Needs culvert cleaned out again...said it is constantly clogged.	Brown, Shirley Road Maintenance	Morrison, Nelson Yandell Road	Yandell Rd District 1

Open Requests: 94 195.9 **S-to-C Average Duration**
173.6 **O-to-C Average Duration**

Total Requests: 94 195.9 **S-to-C Average Duration**
173.6 **O-to-C Average Duration**